

# CONTACT US

Please phone for free advice

Monday – 9am - 1pm

Tuesday – 1pm - 5pm

Wednesday – 1pm - 5pm

Friday – 9am - 1pm

**02 4274 3475**

**FREECALL: 1800 807 225**

If you are deaf, or have a hearing or speech impairment, contact us through the National Relay Service.

For more information, visit: [www.relayservice.gov.au](http://www.relayservice.gov.au)

If you require an interpreter please call Telephone Interpreter Service: **131450**

Our wheelchair-accessible office locations:

7 Greene St, Warrawong

4/24-26 Ford St, Moruya

PO BOX 139  
WARRAWONG NSW 2502

The Illawarra & South Coast Tenants Service is a FREE, independent, community-based service auspiced by the Illawarra Legal Centre and funded by NSW Fair Trading under the Tenancy Advice & Advocacy Program



ILLAWARRA & SOUTH COAST



Phone: 02 4274 3475  
Freecall: 1800 807 225  
Fax: 02 4274 3491

Offices in  
Warrawong &  
Moruya

**FREE**  
INFORMATION, ADVICE & ADVOCACY  
FOR TENANTS, PARK RESIDENTS  
AND BOARDING HOUSE  
RESIDENTS

# WHAT WE DO

The Illawarra & South Coast Tenants Service can help you with questions about:

- Disputes with your landlord
- Getting repairs done
- Rent arrears
- Rent increases
- Bond claims
- Access to your property by your landlord or agent
- Evictions and notices of terminations
- Compensation claims
- Tenant databases (“blacklisting”)
- General rights & obligations

We can also advise park residents on:

- Disputes with park operators
- Sale & assignment
- Park rules
- Relocation
- Associated structures
- General rights & obligations

The Illawarra & South Coast Tenants Service covers the following regions: Wollongong, Wingecaribee, Shellharbour, Kiama, Shoalhaven, Eurobodalla & Bega Valley areas.

# WHO CAN WE HELP?

The Illawarra & South Coast Tenants Service can provide advice & advocacy to:

- FACS Housing tenants
- Community Housing tenants
- Aboriginal Housing tenants
- Permanent residents of caravan parks and manufactured home estates
- Boarders & lodgers
- Private tenants who are experiencing difficulties with their landlord or real estate agent

# WE CAN ALSO HELP WITH

- FACS Housing policies
- Community Housing policies
- NSW Civil & Administrative Tribunal
- Housing Appeals Committee

