

ILC Reference Appendix

- [1] Law and Justice Foundation of NSW (2018) Collaborative Planning Resource, NLAS Data by Statistical Area SA2, accessed online <https://public.tableau.com/profile/law.and.justice.foundation.of.nsw#!/vizhome/2018CPRNLAIndicatorsbyStatisticalAreaallAustralia/Home>.
- [2] Cameron, A (2017) Review of NSW Community Legal Centre Services, December, Pg 24. Coumarelos, C; McDonald, HM; Forell, S; Wei, Z (2015) Collaborative Planning Resource – Service Planning, Report of the Law and Justice Foundation of NSW, November, Pg.3.
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- [4] Illawarra Legal Centre (2017) Annual Report 2016-2017, Pg 41.
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- [7] Council of Australian Governments (2015) National Partnership Agreement on Legal Assistance Services 2015-2020, Schedule B, accessed online <https://www.ag.gov.au/LegalSystem/Legalaidprogrammes/Pages/National-Partnership-Agreement-on-Legal-Assistance-Services.aspx>
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- [13] Australian Government Attorney General's Department (2015) National Strategic Framework for Legal Assistance 2015-20, Principle 1, Pg 4.
- [14] Australian Bureau of Statistics ABS (2016) Census of Population and Housing, SA4 Illawarra, Place of Usual Residence.
- [15] Illawarra Legal Centre (2018) CLASS data, 2017-2018.
- [16] Law and Justice Foundation of NSW (2018) Evidence of legal need in NSW: To Support the Cameron Review Implementation, October, Pg. 14.

- [17] Law and Justice Foundation of NSW (2018) Evidence of legal need in NSW: To Support the Cameron Review Implementation, October, Pg. 57.
- [18] Illawarra Legal Centre (2018) CLASS data, 2017-2018; Law and Justice Foundation of NSW (2018) Collaborative Planning Resource, NLAS Data by Statistical Area SA4 and SA2, accessed online.
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- [29] Illawarra Legal Centre (2017) Annual Report 2016-2017, Pg 8.
- [30] Illawarra Legal Centre (2017) Annual Report 2016-2017, Pg 13.
- [31] Law and Justice Foundation of NSW (2018) Evidence of legal need in NSW: To Support the Cameron Review Implementation, October, Pg 21.
- [32] Law and Justice Foundation of NSW (2018) Evidence of legal need in NSW: To Support the Cameron Review Implementation, October, Pg 21. Ellie Robinson, Debbie Scott, Veronica Meredith, Lalitha Nair and Daryl Higgins Good and Innovative Practice in Service Delivery to Vulnerable and Disadvantaged Families and Children Child Family Community Australia (CFCA) Paper No 9 2012 Pg 5.
- [33] Council of Australian Governments (2015) National Partnership Agreement on Legal Assistance Services 2015-2020.

- [34] Illawarra Legal Centre (2017) Annual Report 2016-2017, Pg 13.
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- [39] Law and Justice Foundation of NSW (2018) Evidence of legal need in NSW: To Support the Cameron Review Implementation, October, Pg.57.
- [40] Illawarra Legal Centre (2017) Annual Report 2016-2017, Pg 12.
- [41] Illawarra Legal Centre (2017) Annual Report 2016-2017, Pg 12.
- [42] Illawarra Legal Centre (2017) Annual Report 2016-2017, Pg 28.
- [43] Productivity Commission (2014) Access to Justice Arrangements, Report No. 72, Canberra, Pg 2 and 7.
- [44] Illawarra Legal Centre (2017) Annual Report 2016-2017, Pg 12.
- [45] Illawarra Legal Centre (2017) Annual Report 2016-2017, Pg 30.
- [46] Illawarra Legal Centre (2017) Annual Report 2016-2017, Pg.13, 26-27.
- [47] Illawarra Legal Centre (2017) Annual Report 2016-2017, Pg 28.
- [48] Cameron, A (2017) Review of NSW Community Legal Centre Services, December, Pg 42.
- [49] Illawarra Legal Centre (2017) Annual Report 2016-2017, Pg 17.
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- [56] Illawarra Legal Centre (2018) CLASS data, 2017-2018.
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[58] Illawarra Legal Centre (2009) Annual Report 2008-2009, Pg 24; Illawarra Legal Centre (2009) Annual Report 2009-2010, Pg 23-24.

[59] Illawarra Legal Centre (2017) Annual Report 2016-2017, Pg 16-17.

[60] See Data Appendix below, Law and Justice Foundation of NSW (2018) Collaborative Planning Resource, NLAS Data by Statistical Area SA4 and SA2, accessed online.

[61] Estimate of annual rental subsidies for outreaches was calculated using hourly rate and one-off bond charges for community meeting room hire using Wollongong City Council and Shellharbour City Council rates for 2018/2019 for locations currently using such spaces (e.g. Corrimal Community Centre, Dapto-Ribbonwood Community Centre and Warilla Neighbourhood Centre). An average hourly rate was calculated and applied for outreach locations not currently utilising Council community meeting room spaces (e.g. Kedesh House, Wollongong Homeless Hub) assuming that if the current spaces were unavailable a Council community meeting room space would need to be sourced. Estimate of annual rental cost for the centre was based on an online search of www.commercialrealestate.com.au for available and comparable commercial properties advertised for rent in Warrawong suburb as at November 2018.

[62] Funding sought is \$382,606 and salaries are 89.5% of this (\$341,537), that is, a 10.5% overhead. However, apportionment from contribution to centralised management, rent, equipment, etc brings total overheads to this to \$70,482, an overhead of 18.5%. Research by JSA for the NSW Community Housing Industry Association (JSA 2016) found that NGO overheads are typically between 23% and 27% of total funding. The ILC is significantly more efficient due to large rental subsidies, economies of scale arising from co-location, resource sharing arising from networking, and volunteer activities.

[63] Illawarra Legal Centre (2018) CLASS data, 2017-2018.

[64] The volunteer time/value estimate is based on the following: CCAS 15 rostered seconded workers from local youth and community services providing a total of 240 days per annum; UOW student placements at 20 days and volunteers at 75 days per annum on average; volunteer solicitor roster equivalent of 60 days per annum; skills-based voluntary management committee at an equivalent of 60 days per annum on meetings and volunteer support, sub-committees, etc; miscellaneous volunteer activities estimated at 50 days per annum.. This is a total of 54 days or 3,878 hours per annum based on a 7 hour day. City of Sydney (2015) values non-professional volunteer time at \$25/hour (which we have used) and professional volunteer time at \$75/hour on average (which we have not used). As such, the calculated volunteer is likely to be a significant under-estimate.

[65] Some of these service and financial benefits include low cost insurances the NACLIC and NSWCKC, free databases (CLASS from NACLIC), shared media/advocacy and joint representations, joint law reform submissions with relevant agencies, research and strategic planning resources (e.g. LNAF from CCNSW), and Lexis/NEXIS (CLCNSW).

[66] JSA (2012) Economic Cost Benefit Analysis of Community Legal Centres for the National Association of Community Legal Centres calculates a cost benefit ratio of 18:1 for CLC activities on average, with greater and lesser amount depending on the extent to which centres engage in high-value activities, and address underlying problems (externalities) such as homelessness, incarceration, family breakdown, etc through holistic service delivery.

[67] Australian Bureau of Statistics (2016) Census of Population and Housing, SA4 Illawarra, Place of Usual Residence; Law and Justice Foundation of NSW (2018) Evidence of legal need in NSW: To Support the Cameron Review Implementation, October, Pg 57.

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- [92] Illawarra Legal Centre (2017) Annual Report 2016-2017, Pg 13.
- [93] Legal Aid Stakeholders Survey on ILC Website
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- [96] Law and Justice Foundation of NSW (2018) Evidence of legal need in NSW: To Support the Cameron Review Implementation, October, Pg 57.
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- [116] Funding sought for the core CLSP grant (pool 1) \$382,606 and salaries are 89.5% of this (\$341,537), that is, a 10.5% overhead. However, apportionment from contribution to centralised management, rent, equipment, etc brings total overheads to this to \$70,482, an overhead of 18.5%. Research by JSA for the NSW Community Housing Industry Association (JSA 2016) found that NGO overheads are typically between 23% and 27% of total funding. The ILC is significantly more efficient due to large rental subsidies, economies of scale arising from co-location, resource sharing arising from networking, and volunteer activities.
- [117] Cameron, A (2017) Review of NSW Community Legal Centre Services, December, Pg 7 and 24.
- [118] Illawarra Legal Centre (2018) CLASS data, 2017-2018.
- [119] The volunteer time/value estimate is based on the following: CCAS 15 rostered seconded workers from local youth and community services providing a total of 240 days per annum; UOW student placements at 20 days and volunteers at 75 days per annum on average; volunteer solicitor roster equivalent of 60 days per annum; skills-based voluntary management committee at an equivalent of 60 days per annum on meetings and volunteer support, sub-committees, etc; miscellaneous volunteer activities estimated at 50 days per annum.. This is a total of 54 days or 3,878 hours per annum based on a 7 hour day. City of Sydney (2015) values non-professional volunteer time at \$25/hour (which we have used) and professional volunteer time at \$75/hour on average (which we have not used). As such, the calculated volunteer is likely to be a significant under-estimate.

[120] Cameron, A (2017) Review of NSW Community Legal Centre Services, December, Pg 7 and 24. Coumarelos, C; McDonald, HM; Forell, S; Wei, Z (2015) Collaborative Planning Resource – Service Planning, Report of the Law and Justice Foundation of NSW, November.

[121] JSA (2012) Economic Cost Benefit Analysis of Community Legal Centres for the National Association of Community Legal Centres calculates a cost benefit ratio of 18:1 for CLC activities on average, with greater and lesser amount depending on the extent to which centres engage in high-value activities, and address underlying problems (externalities) such as homelessness, incarceration, family breakdown, etc through holistic service delivery. However, the Financial Rights Legal Centre achieved a cost benefit ratio of 33:1 due to the high value nature of its case work, and the extent to which proactively dealing with credit and debt issues avoided other externalities such as homelessness, incarceration, and the cumulative impact and escalating nature of debt for disadvantaged people.

[122] Cameron, A (2017) Review of NSW Community Legal Centre Services, December, Pg 7.

[123] Law and Justice Foundation of NSW (2018) Evidence of legal need in NSW: To Support the Cameron Review Implementation, October, Pg 57.

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